

# QUALITY POLICY

## VISION

MARKET RECOGNITION AS THE IDEAL PARTNER FOR THE DEVELOPMENT OF SOLUTIONS BOTH EFFECTIVE AND ADEQUATED TO COSTUMER DEMANDS IN ANY PROCESS PHASE.

## MISSION

PROMOTE THE CONTINUOUS IMPROVEMENT OF OUR PROCESSES AND PRODUCTS, INVOLVING AND ENCOURAGING ALL CONTRIBUTORS IN A TEAMWORK. DEVELOP COMPETITIVE SOLUTIONS FROM OUR COSTUMERS NEEDS, ACCOMPLISHING ALL THE DEMANDED REQUIREMENTS IN EACH PROJECT.

## VALUES

PASSION- WE LOVE WHAT WE DO.

INNOVATION- WE ARE INNOVATIVE IN OUR PROCESSES TO ACHIEVE THE COSTUMER GOALS.

QUALITY- MAIN FACTOR IN ALL INTERNAL SECTORS, FOCUSED ON COSTUMER.

ETHICS- TRANSVERSAL CONDUCT OF THE ORGANIZATION.

## EMPLOYEES INVOLVEMENT

IN ORDER TO MOTIVATE OUR TEAM, PERIODIC MEETINGS HAVE BEEN KEPT AIMING TO KEEP THEM INFORMED ABOUT THE COMPANY'S GOALS AND THE TAKEN MEASURES TO ACHIEVE THEM.

THROUGH TRAINING SESSIONS, WE SEEK ENCOURAGE AND PREPARE THEM TO POSITIVELY CONTRIBUTE IN OUR DEVELOPMENT.

CEO



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TERESA SILVA